

UNITED REPUBLIC OF TANZANIA
TANZANIA COMMUNICATIONS REGULATORY AUTHORITY



APPLICATION GUIDELINES AND FEES FOR NUMBERING RESOURCES

(United Republic Of Tanzania)

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1.0 PROCEDURE FOR ASSIGNMENT OF NUMBERING RESOURCES

The application, assignment, change or abolition of use of telecommunication numbering Resources shall follow the under mentioned procedures:-

1.1 Eligibility for assigning telecommunication numbers

- (i) All telecommunication carriers, operators and service providers licensed by the Authority to operate in the United Republic of Tanzania are eligible for assignment of telecommunications numbers.
- (ii) Due to the nature of Value Added Services (VAS) provided through short codes, non TCRA licensees may also be eligible to apply for VAS Codes.
- (iii) Only one VAS Code shall be assigned to a non TCRA licensee. If more than one VAS Code is required, the applicant is obliged to have the Application Services (AS) License as provided by the Authority.
- (iv) Political Parties are not eligible for direct assignment of any numbering resources.

1.2 Application for Assignment:

Telecommunication carriers, operators and/or application service providers requiring telecom numbers are obligated to submit to the Authority appropriate [application form\(s\)](#) and documents required for the application with reasons for use of said numbers, estimated demand as the grounds for said request and plans for provision of telecommunication services for the numbers required. The application forms are available at the Authority's front desk upon payment of application processing fee or on line at <http://www.tcra.go.tz/display.php?type=applforms> with application processing fee payable on submission of the form(s).

1.3 Assignment of telecommunication numbers:

If an application as mentioned in the preceding item is submitted and the Authority determines that the telecom numbers required for provision of telecom services mentioned in the application are available based on the National telecom Numbering plan, and upon payment of the relevant fees, the Authority will assign the number(s) required for said telecom services and issue a certificate of assignment with the conditions thereon, of telecom numbers. As for telecom carriers and operators, local dialling (on-net) option within

own network may be made possible; that is, Subscriber calling another Subscriber in the same network may directly dial the called Subscriber Number without the operator network access code.

1.4 Assignment criteria for Value Added Services (VAS) Codes

The Authority has identified the **GOLD, SILVER, BRONZE** and **Ordinary VAS** Codes according to digit patterns for respectively the most memorable to least memorable codes. The following assignment criteria shall apply:

- i) **GOLD, SILVER** and **BRONZE** codes shall be assigned based on customer preference as well as code availability. This is due to the reason that the codes have different registration fees and therefore reasonable for applicants to be aware of the code(s) they have applied for.
- ii) Ordinary codes shall be assigned serially with respect to categories and availability.

Below are a set of minimum requirements that should be met by those who wish to apply for the **VAS** codes with or without having TCRA Application Services License:

- (a) Dully filled application form (**form 'G': APPLICATION FOR OTHER SERVICES ACCESS CODES/NUMBERS ASSIGNMENT/RESERVATION FROM THE NATIONAL NUMBERING PLAN**).
- (b) The dully filled application form must be submitted with the following attachments:
 - (i) A certified copy of certificate of Incorporation or Registration
 - (ii) A certified copy of Company's Memorandum of Association
 - (iii) Company profile
 - (iv) TRA's TIN
 - (v) Physical and mailing address

1.5 Change of assigned telecommunication numbers:

Normally, Telecommunication Numbering Plans are made to avoid as much as possible the change of telecommunication numbers. However, in such case that the telecommunication

plan is changed, the Authority will issue NOTICE to the public and the numbers assignees at a reasonable time prior to the date when the anticipated change is to be effected.

1.6 Abolition of use of Telecommunication Numbering Resources:

In such case that parties for whom telecommunication numbers were assigned fail to use said numbers in accordance with the plans for provision of telecommunication services as mentioned in 1.2 herein above, or where they abolish use of said telecom numbers or otherwise fails to timely pay the relevant fees, they shall be obligated to submit to the Authority without delay such facts, else the Authority will take necessary regulatory measures including cancellation of the assignment.

2.0 NUMBERING RESOURCES FEES

2.1. Reasoning for the numbering Fees

The scarce numbering resource and rising amount of telecommunications users and services, presumes an effective control and supervision of numbers. The introduction of numbering fees promotes fairness and efficient use of Telecommunication Numbers.

Numbers have been chosen as the object for the fees because the operation of telecommunications generally demands numbers. All numbering related activities of the Authority and Standardization will be covered by numbering fees.

2.2 Number categories

Numbering is divided in various categories including the following:

- Subscriber Numbers
- Prefixes for networks
- Service Numbers (*e.g. Free Phone Numbers, Premium Rate Numbers, etc.*)
- VAS Codes
- National Portable Network Access Numbers
- National Signalling Point Codes (SPCs)
- International Signalling Point Codes (ISPCs)
- MNIC Operator Identifiers
- NCC Operator Identifiers
- Data Network Identification Codes (DNICs)

- Corporate Services Numbers, e.g. VoIP Number ranges
- Carrier Selection and pre-selection codes, and
- SIM Headers.

2.3 Fees to be **paid** for Telecommunications Numbers

There will be two categories of Numbering Fees, namely: **REGISTRATION FEE** and **ANNUAL MAINTENANCE FEE**.

2.3.1. Registration Fee

The registration fee will be one time payment to be made upon successful application of a numbering resource with eventual issuance of certificate of number allocation

2.3.2. Annual Maintenance Fee

The annual maintenance fee for numbering resources will be the recurrent payment **payable on every 1st July of each year** after number/code allocation. The current applicable fees for both categories are found in **Annex: 1** to this document.

Annual maintenance fee for utilised subscriber numbers of Fixed, Cellular Network Operators and any other Assignee having Subscribers shall be computed according to the formula below:

$$\mathbf{F = B * C}$$

Where:-

F is the annual fee ; **B** is the utilised number; and
C is the cost per utilised number

To start with, **C** has been set at **US\$ 0.20** since 2000, and may be reviewed as deemed necessary (the fees are also payable every 1st July after service launch).

3.0 THE ROLE OF THE AUTHORITY

The Authority is the sole custodian of the National Numbering Resources. Use of any Telecommunication Number and/or Electronic Address without the consent of the Authority is against “the Tanzania Communications (Telecommunication Numbering and Electronic Address) Regulations 2005”, and therefore liable for regulatory measures.

Annex: I

S/N	Type of Numbering Resource	Registration Fee (US \$)	Annual Maintenance Fee (US \$)
1	Prefix for Networks (NDC & MNDC)	2,000.00	1,000.00
2	Subscriber Numbers	NA	US\$ 0.20 per Subscriber number ¹
3	National Signalling Point Codes (SPC)	2,000.00	1,000.00
4	International Signalling Point Codes (ISPC)	2,000.00	1,000.00
5	Mobile Network Identification Codes (MNIC)	2,000.00	1,000.00
6	Network Colour Codes (NCC)	2,000.00	1,000.00
7	Data Network Identification Codes (DNIC)	2,000.00	1,000.00
8	Corporate Services Network Access Numbers	2,000.00	1,000.00
9	Carrier Selection/Pre-selection Codes	10,000.00	5,000.00
10	Premium Rate Access Codes	2,000.00	5,000.00
11	Special & Fixed Rate Access Codes	2,000.00	5,000.00
12	VAS & Special Services Short Codes:		
	- GOLD	5,000.00	3,000.00
	- SILVER	4,000.00	3,000.00
	- BRONZE	3,000.00	3,000.00
	- ORDINARY	2,000.00	3,000.00

¹Annual maintenance fee for utilised subscriber numbers Fixed, Cellular Network Operators and any other Assignee having Subscribers shall be computed according to the formula below:

$$F = B * C$$

Where:-

F is the annual fee ;

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To start with, *C* has been set at US\$ 0.20 since 2000, and may be reviewed as deemed necessary.