

THE UNITED REPUBLIC OF TANZANIA
TANZANIA COMMUNICATIONS REGULATORY AUTHORITY



PUBLIC NOTICE

SIMCARD REGISTRATION

The Tanzania Communications Regulatory Authority (TCRA) would like to inform the general public that effective July 1st 2009 all mobile phone companies will start registration of their sim cards and numbers to ascertain ownership. This exercise will go on until December 31st 2009.

Tanzania Communications Regulatory Authority requests members of the public to understand the following aspects in form of questions and answers;

1. **Question:** Why do I have to register?
Answer: In order to protect you and your number from those who misuse communications services.

2. **Question:** Which type of identification is required for registration?
Answer: In order to register, one is required to visit his service provider with any one of the following photo identifications and provide a photocopy;
 - I. Voter Identity Card,
 - II. Passport
 - III. Social Security Identities,
 - IV. Driving Licence,
 - V. Bank Identities,
 - VI. SACCOS Identities,
 - VII. Employment Identities and Employers' letter
 - VIII. College/institutional Identities,
 - IX. Club membership Identities,
 - X. Local Authority letter signed, stamped and a picture

3. **Question:** If I do not register by 31st December what will happen?
Answer: Your number will be deleted after notification.

4. **Question:** Who and where can I register my sim card?
Answer: You can be registered by your Mobile Phone Service providers and their prescribed agents at various locations

5. **Question:** How many sim cards can a single subscriber register?
Answer: As many as you want

6. **Question:** How confidential is my information that I will provide during registration?
Answer: All Telecommunications companies are required by law to keep information provided by their subscribers or regarding usage of their phones in strict confidence.

7. **Question:** What information is required for registration?
Answer: Please see a one page form provided below.

Issued by:

**Director General
Tanzania Communications Regulatory Authority (TCRA)**

Fomu ya Usajili wa Mteja

Customer Registration Form

Passport Size
photo
Picha

COMPANY NAME

Namba ya msambazaji

Vendors Code _____

Jina la Kampuni ya simu

Name of Phone Company _____

MAELEZO YA MTEJA/ CUSTOMER INFORMATION

Jina kamili

Full Name _____

Tarehe ya kuzaliwa

Date of Birth ____/____/____

Jinsia:

Gender:

Mwanaume

Male

Mwanamke

Female

Anwani

Address _____

Mkoa

Region _____

Wilaya

District _____

Namba ya simu

Number _____

Namba ya "Sim Card"

SIM Serial _____

Namba ya utambuzi wa simu

IMEI/ ESN _____

UTAMBULISHO/ IDENTIFICATION

Namba ya kitambulisho

ID No. _____

Kimetolewa na

Issued by _____

Aina ya kitambulisho:

Type of ID:

Pasi ya kusafiria

Passport

Leseni ya udereva

Driving Licence

Kitambulisho cha kazi

Company ID

Kitambulisho cha mpiga kura

Voters ID card

Barua ya mtendaji

Local government letter

Vinginevyo

Others _____

MAWASILIANO MENGINE(Kama Yapo)/ OTHER CONTACTS (If available)

Namba ya simu:

Tel No. _____

Anuani ya barua pepe

email address _____

Namba ya simu ya mkononi

Mobile no. _____

S.L.B

P.o. Box _____

"Nathibitisha kuwa maelezo niliyotoa hapo juu ni ukweli mtupu na nafahamu kwamba nitawajibika kwa matumizi mabaya ya laini na namba yangu"

"I confirm to the best of my knowledge that the information provided above is true and I understand that I will be responsible for misuse of my simcard and number"

Saini ya mteja

Customer Signature _____

Tarehe

Date _____

Amehudumiwa na:

Attended by _____

Sahihi

Signature _____

Tarehe

Date _____

Mahali

Location _____