THE UNITED REPUBLIC OF TANZANIA

TANZANIA COMMUNICATIONS REGULATORY AUTHORITY

ISO 9001:2015 CERTIFIED

PUBLIC NOTICE

AVAILABILITY OF INTERNET SERVICES IN THE COUNTRY

The Tanzania Communications Regulatory Authority (TCRA) would like to inform the General Public that from 12th May 2024 at around 11 hours, there has been a problem with internet services access in the Country.

Preliminary findings have shown that the problem is due to failure of the submarine optic fiber cables owned by the SEACOM and EASSY between Mozambique and South Africa.

The problem has impacted the internet services availability throughout the Country. However, urgent efforts have been taken by all service providers and the internet services have been partly restored using alternative links.

In addition, the availability of internet services using alternative links will continue to improve as each service provider continues to ensure internet services are fully restored. TCRA is closely monitoring this issue and each Internet Service Provider will continue to provide regular updates on the availability of internet services based on the ongoing efforts.

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Dr. Jabiri K. Bakari
DIRECTOR GENERAL

Mawasiliano Towers, 20 Sam Nujoma Road, P.O Box 474, 14414 DAR ES SALAAM, TANZANIA.
Phone: +255 22 2199760-9 / +255 22 2412011-2 / +255 784558270-1 **Fax:** +255 22 2412009-10
Email: barua@tcra.go.tz, dg@tcra.go.tz, **Website:** www.tcra.go.tz