THE UNITED REPUBLIC OF TANZANIA

TANZANIA COMMUNICATIONS REGULATORY AUTHORITY

ISO 9001:2015 CERTIFIED

PUBLIC NOTICE

EL NIÑO ALERT - COMMUNICATIONS SECTOR PREPAREDNESS

Tanzania Communications Regulatory Authority (TCRA) calls for all stakeholders to prepare for possible heavy rainfall and related hazards during the 2026/27 rainy seasons as advised by the Tanzania Meteorological Authority (TMA). Consequences may include flooding, landslides, strong winds and disruption of infrastructure and essential services. Weather impacts vary by location and may change as forecasts are updated. Follow the latest alerts issued by the TMA and instructions from local disaster management authorities.

1. FOR COMMUNICATIONS SERVICE PROVIDERS AND BROADCASTERS

a) Review continuity plans and protect critical sites, equipment, power supplies and backup links from heavy rains and strong wind impacts.
b) Monitor network and service performance, restore faults promptly, and inform customers through available channels when services are disrupted.
c) Support the timely dissemination of verified TMA warnings and public safety information, including accessible messages for people with disabilities.

2. FOR POSTAL AND COURIER OPERATORS

Assess routes and facility safety, protect mails and parcels from water damage, and notify customers promptly of delivery changes or delays.

3. FOR CUSTOMERS, CONSUMERS AND THE GENERAL PUBLIC

a) Check TMA forecasts and official local notices before travel or outdoor activities. Avoid flooded roads and follow evacuation instructions where issued.
b) Keep mobile devices charged where possible, save important contacts, and use an alternative communication channel if your usual service is unavailable.
c) Report communications outages to your service provider. Do not share unverified weather warnings or links requesting personal or financial information.
d) Government entities are encouraged to review their communications continuity arrangements and coordinate verified public messages with the responsible authorities.

TCRA will continue engaging regulated operators on service readiness and restoration as conditions develop.

Issued on **26th October, 2026**

Digitally Signed By
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